

## **Empowering Frontline Workers drives impact**

Frontline Workers are employees who are the first point of contact between a company and the world it serves.

They are often the first to...



engage customers



represent a company's brand



see products and services in action



## Organizations that empower their Frontline Workers reap various benefits

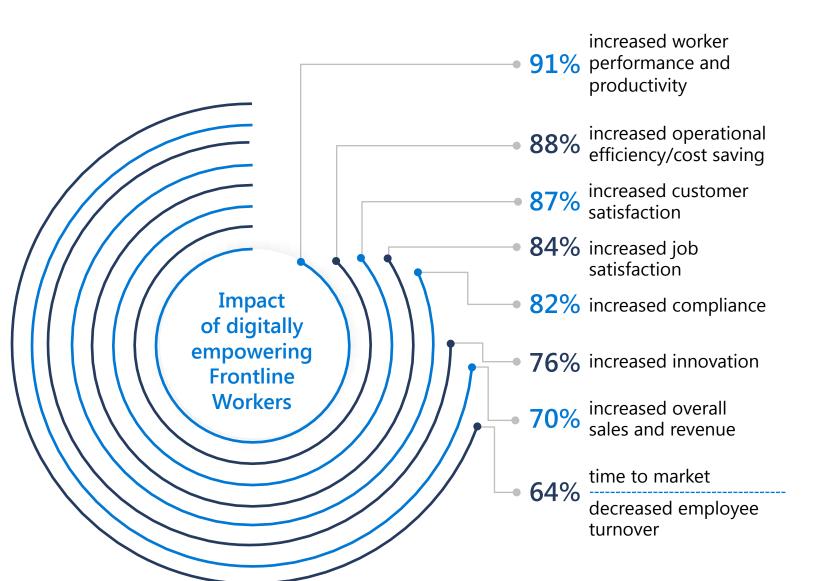
3x more likely to be high-growth companies

83%

see higher levels of customer satisfaction 82%

see higher levels of job satisfaction among employees 64%

see lower turnover among employees



Microsoft 365 combines intuitive best-in-class productivity apps with intelligent cloud services to empower your Frontline Workforce.

**Forbes** insights













